

COUNSELOR/ADVOCATE

**Full-Time: 0.5 FTE LGBTQ Access, 0.5 FTE General/On-call
Pittsfield, MA**

Elizabeth Freeman Center (EFC) seeks a passionate counselor/advocate to counsel and assist survivors of domestic and sexual violence at our Pittsfield office. This position includes 20 hours/week specialized work with LGBTQ survivors as part of [EFC's LGBTQ Access Project](#). Bilingual candidates (English-Spanish) and LGBTQ candidates preferred.



Primary responsibilities:

- Provide survivors of domestic or sexual violence with support, advocacy, and assistance, including:
 - assessing survivors' needs and providing assistance to meet those needs;
 - offering individual counseling and support groups;
 - safety planning;
 - advocating on issues of housing, benefits, income maximization, children, education, mental health and medical access, and more;
 - referring victims to services including other EFC services and community resources, with follow-up as appropriate
- Provide specialized services for LGBTQ survivors of domestic or sexual violence (20 hours/week), including:
 - advocating on issues of LGBTQ identity and access
 - offering LGBTQ survivor support group/events
 - developing a strong outreach presence in LGBTQ communities
- Offer counseling, advocacy, crisis response, information, and referrals for survivors of domestic and sexual violence who call EFC's Hotline or walk in to the central county office
- Contribute to outreach and collaboration efforts, including: liaising with community partners, providing community education, disseminating program outreach materials, and tabling at community events
- Attend programmatic meetings and trainings, maintain professional boundaries with individuals receiving EFC services, maintain excellent records in agency database, and adhere to strict guidelines to ensure client confidentiality
- Complete all other duties to further EFC's mission and to ensure that survivors are safe and are provided with professional, empathetic, affirming services within the context of the agency's mission and consistent with grant and legal requirements

Preferred qualifications:

- Experience with, or commitment to, working with survivors of domestic and sexual violence
- Experience working with LGBTQ communities
- Ability to work well as part of a team
- Aptitude for on-call / hotline / emergency response
- Skill in and enthusiasm for community outreach
- Strong written and spoken communication, and proficient computer skills
- Bilingual (English-Spanish) preferred
- Must successfully pass Criminal Record Check-CORI, be determined suitable for working with minors, and have valid Massachusetts driver's license and reliable transportation

Work Hours:

40 hours per week. Occasional evening and weekend work required for outreach and counseling activities.

Compensation and benefits:

Elizabeth Freeman Center believes in offering all staff: competitive salary and benefits, engaged and dedicated colleagues, training and education in best practices, career development opportunities, openness to innovation, and the opportunity and resources to do meaningful, impactful work. This position begins at \$20.50 per hour plus: add-on increments for bilingual skills in frequently used languages, special skills and education, and a year-end stipend depending on funding. EFC pays 85% of health insurance premiums and contributes to an FSA. EFC has generous paid leave as well as other benefits.

Applying:

To apply, please send cover letter and resume to jobs@elizabethfreemancenter.org. Deadlines are rolling until position has been filled.

EFC is an Affirmative Action/Equal Opportunity Employer. Survivors of domestic or sexual violence, people of color, people with disabilities, people who are bilingual/bicultural, and members of the LGBTQ community are strongly encouraged to apply.